



Attachment 5 – Stakeholder Consultation

At the time of the Works Approval Application the KCGM Growth Project has not yet gained board approval. As such, at this time it is not appropriate for Northern Star to engage in the Stakeholder Consultation process yet. Once the project has gained board approval Northern Star may utilise a range of a range of mechanisms to facilitate consultation and capture input from the wider Kalgoorlie- Boulder community on an ongoing basis. The most significant mechanisms are captured below.

COMMUNITY REFERENCE GROUP

The Northern Star Community Reference Group (CRG) is a self-selected group of local community members and invited guests from the Department of Water and Environmental Regulation (DWER), Department of Mines, Industry Regulation and Safety (DMIRS), Kalgoorlie-Boulder Chamber of Commerce and Industry (KBCCI), and State and Local Government representatives. The group meets monthly to discuss current Northern Star planning, operational activities, and feedback from the community. Minutes of meetings are available on the Super Pit website. Contact details for all CRG Members are available on the Super Pit website. The local community is encouraged to contact CRG members to discuss their issues if they do not wish to contact Northern Star directly.

PUBLIC INTERACTION ONLINE

The Northern Star Public Interaction Line (PIL) includes a 24-hour 7 day a week manned telephone line, which ensures a timely response to calls whether they are complaints, feedback, or inquiries. Interactions, whether received by phone, in person, letter or email are captured in the PIL database, which is a task-orientated tool that ensures actions are assigned and tracked. The PIL database is also used to record significant interactions with the public at community events and both formal and informal meetings.

SOCIAL IMPACT ASSESSMENTS

The views of Kalgoorlie-Boulder residents are captured regularly in Northern Star's Social Impact Assessments (SIA), which are conducted around every five years or when there is a major operational change. The most recent SIA was completed in 2020.

MEDIA AND ADVERTISING

Northern Star actively engages the media to promote discussion on planning and project issues, and all media mentions are recorded and available electronically. The operation produces an extensive level of media coverage each year. Throughout the past five years the leading publication for Northern Star mentions has been the Kalgoorlie Miner newspaper, while a significant amount of mentions are also made on ABC Goldfields- Esperance radio. Community Relations do weekly slots on local radio station Tjuma Pulka (local Aboriginal radio station) and RadioWest.

In addition to media stories, Northern Star also places paid advertising to keep stakeholders informed about operational activities. Regular advertising is done to promote the Public Interaction Line so local residents are aware of how to contact Northern Star with any concerns.

WEBSITE

The Northern Star website (www.superpit.com.au) is accessed by around 10,000 web users each month. The site provides a range of information about Northern Star, including an overview of operations, publications, reports, employment opportunities, and Northern Star's role in the local community. Real-time noise and dust reports are available on the website. A contact form is available as an additional mechanism of the Public Interaction Line data base.

