

Good morning,

I have just had reason to fill out the new application form and would like to make the following comments:

- Generally the form is unwieldy and clumsy,
- It should be in a pdf format with fillable fields rather than a word doc that some virus filters (AVG) don't like,
- It should have links to the various sections of the Act and Regs that explain what is meant by an emission or discharge, and
- The fee calculator should also be linked because it is very hard to find on the website.

Additionally the form should generate an ability to upload large files (like the AIN system) rather than just having to split them up and email to 'info' – no idea if the emails have made it through. Ie. A "SUBMIT" button that links you to a server or cloud and gives you the upload ability.

Regards

David Lynch

