



Annual Audit Compliance Report Form

Environmental Protection Act 1986, Part V Division 3

Once completed, please submit this form either via email to info-der@dwer.wa.gov.au, or to the below postal address:

Department of Water and Environmental Regulation
Locked Bag 10
Joondalup DC, WA, 6919

Section A – Licence Details			
Licence number:	L6246/1991/8	Licence file number:	DER2013/001027-1
Licence holder:	Water Corporation		
Trading as:	Water Corporation		
ACN:	28 033 434 917		
Registered address:	South Hedland Wastewater Treatment Plant Reserve 31687, Lot 2040 Golf Course Road SOUTH HEDLAND WA 6722		
Reporting period:	01/07/2020 to 30/06/2021		

Section B – Statement of Compliance with Licence Conditions
Did you comply with all of your licence conditions during the reporting period? (please tick the appropriate box)
<input type="checkbox"/> Yes – please complete: <ul style="list-style-type: none">• section C;• section D if required; and• sign the declaration in Section F.
<input checked="" type="checkbox"/> No – please complete: <ul style="list-style-type: none">• section C;• section D if required;• section E; and• sign the declaration at Section F.

Section C – Statement of Actual Production	
Provide the actual production quantity for this reporting period. Supporting documentation is to be attached.	
Prescribed Premises Category	Actual Production Quantity
54	4,148 m ³ /day

Section D – Statement of Actual Part 2 Waste Discharge Quantity	
Provide the actual Part 2 waste discharge quantity for this reporting period. Supporting documentation is to be attached.	
Prescribed Premises Category	Actual Part 2 Waste Discharge Quantity
Not applicable.	

Section E – Details of Non-Compliance with Licence Condition			
Please use a separate page for each condition with which the licence holder was non-compliant at a time during the reporting period.			
Condition no:	1.3.4 (Table 1.3.3)	Date(s) of non-compliance:	2019/2021
Details of non-compliance:			
Noggerath inlet screens removed from inlet works.			
What was the actual (or suspected) environmental impact of the non-compliance? NOTE – please attach maps or diagrams to provide insight into the precise location of where the non-compliance took place.			
While rags are entering the treatment ponds, nil actual environmental impact is evident in monitoring results.			
Cause (or suspected cause) of non-compliance:			
The South Hedland WWTP currently has no inlet screens in place to remove rags and debris. This is because the inlet screening system was experiencing operational issues that presented a safety risk and was taken offline in April 2019.			
Action taken to mitigate any adverse effects of non-compliance and prevent recurrence of the non-compliance:			
A capital project has been raised to replace Noggerath screening systems. This will be progressed during the 2021/2022 year.			
Was this non-compliance previously reported to DWER?			
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
<input type="checkbox"/> Reported to DWER verbally		Date: / /	
<input type="checkbox"/> Reported to DWER in writing		Date: / /	

Section E – Details of Non-Compliance with Licence Condition			
Please use a separate page for each condition with which the licence holder was non-compliant at a time during the reporting period.			
Condition no:	1.3.5(d)	Date(s) of non-compliance:	September 2020
Details of non-compliance:			
a) Floating debris and b) vegetation were observed in the anaerobic and facultative treatment ponds during a site inspection on 20 September 2020.			
What was the actual (or suspected) environmental impact of the non-compliance? NOTE – please attach maps or diagrams to provide insight into the precise location of where the non-compliance took place.			
Nil actual environmental impact is currently evident in monitoring results.			
Cause (or suspected cause) of non-compliance:			
a) As above, the South Hedland WWTP currently has no inlet screens in place to remove rags and debris. There is also sludge build up in anaerobic pond 1 which is resulting in floating debris. b) Vegetation growth on pond banks is due to operator availability and not being able to keep up with vegetation management requirements due to size of plant.			
Action taken to mitigate any adverse effects of non-compliance and prevent recurrence of the non-compliance:			
a) A capital project has been raised to replace Noggerath screening systems. An asset deficiency has been raised to prioritise desludging of the South Hedland anaerobic pond 1. An additional asset deficiency has been raised to investigate and optimise the online desludging system. b) Discussion held with the Wastewater Treatment Plant Operator on need for vegetation management. Evidence of weed management sighted at the most recent environmental inspection.			
Was this non-compliance previously reported to DWER?			
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> Reported to DWER verbally		Date: / /	
<input checked="" type="checkbox"/> Reported to DWER in writing		Date: 2019/2020 AACR	

Section E – Details of Non-Compliance with Licence Condition			
Please use a separate page for each condition with which the licence holder was non-compliant at a time during the reporting period.			
Condition no:	1.3.13	Date(s) of non-compliance:	November 2019
Details of non-compliance:			
As per amendment notice 1, issued 24 April 2019, Water Corporation was required to submit a report to DWER advising that 2 x 60 kL storage tanks had been installed at the WWTP as per Table 1.3.3 (on concrete slab foundations within bunded area) without any material defects within 30 days of completion of works. This did not occur.			
What was the actual (or suspected) environmental impact of the non-compliance? NOTE – please attach maps or diagrams to provide insight into the precise location of where the non-compliance took place.			
The storage tanks were constructed as per Table 1.3.3 without material defects. This is an administrative non-compliance - nil actual environmental impact occurred.			
Cause (or suspected cause) of non-compliance:			
PPC certificate did not get signed off and issued until August 2020 following which it was not communicated to Environmental Section due to an internal administrative issue. The need for submission to Environmental Section and DWER was not understood therefore non-compliance was not identified.			
Action taken to mitigate any adverse effects of non-compliance and prevent recurrence of the non-compliance:			
The PPC certificate and 'As Con' drawing has been included as Appendix 3 in the South Hedland WWTP Annual Environmental Report.			
Was this non-compliance previously reported to DWER?			
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
<input type="checkbox"/> Reported to DWER verbally		Date: / /	
<input type="checkbox"/> Reported to DWER in writing		Date: / /	

Section E – Details of Non-Compliance with Licence Condition			
Condition no:	3.4.1 (Table 3.4.1)	Date(s) of non-compliance:	May 2021
Details of non-compliance:			
<p>The following groundwater monitoring was not completed:</p> <ul style="list-style-type: none"> a) Six monthly standing water level readings were not taken at all bores (15/12 – 21/12) for the 2020-21 reporting period. b) pH and Total Dissolved Solids samples were not taken from Bore 20/12. 			
<p>What was the actual (or suspected) environmental impact of the non-compliance?</p> <p>NOTE – please attach maps or diagrams to provide insight into the precise location of where the non-compliance took place.</p>			
<p>Nil actual environmental impact expected as a result of non-compliance.</p>			
Cause (or suspected cause) of non-compliance:			
<ul style="list-style-type: none"> a) An error was made with the monitoring frequency required for groundwater reads. Standing water levels were read monthly over three consecutive months (August, September and October 2020) then not again for the reporting period. They should have been read concurrently with the six monthly groundwater monitoring events. b) Missed sample at Bore 20/12 was due to a programming error. While chemical analyte samples were taken, the physico sample requirement was omitted. 			
Action taken to mitigate any adverse effects of non-compliance and prevent recurrence of the non-compliance:			
<ul style="list-style-type: none"> a) Monitoring requirements will be communicated to operator and operations assistant and a work instruction will be created to assist in sampling. Training gaps will also be assessed and if identified - additional training will be scheduled. b) Programming was corrected following May 2021 missed sample and will commence in November 2021. 			
Was this non-compliance previously reported to DWER?			
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Was this non-compliance previously reported to DER?			
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> Reported to DWER verbally		Date: / /	
<input checked="" type="checkbox"/> Reported to DWER in writing		Date: SWL non-compliance was reported in 2019/2020 AACR	

Section F – Declaration			
I / We declare that the information in this Annual Audit Compliance Report is true and correct and is not false or misleading in a material particular ¹ .			
I / We consent to the Annual Audit Compliance Report being published on the Department of Water and Environmental Regulation's (DWER) website.			
Signature ² :		Signature:	
Name: (printed)		Name: (printed)	
Position:		Position:	
Date:		Date:	
Seal (if signing under seal):			

¹ It is an offence under section 112 of the *Environmental Protection Act 1986* for a person to give information on this form that to their knowledge is false or misleading in a material particular.

² AACRs can only be signed by the licence holder or an authorised person with the legal authority to sign on behalf of the licence holder.